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From: Hannon, Bruce (DPH)
Sent: Wednesday, June 09, 2010 10:07 AM
To: Erskine, Warren (DPH)
Cc: Nassif, Julianne (DPH); Piro, Peter (DPH); Normand, Michael (DPH)
Subject: RE: New Computers

If you're free this afternoon, let's get together then. Just let me know when you and Mike are free.

Pete-are you free this afternoon? If not could you email me the answer these questions:

- 1.) Are any of the computers networked and/or used for anything other than running the instruments?
- 2.) What Room are the GCs in? What room number are the GC/MSs in?
- 3.) Can you get me the serial numbers for computers on the 2 GC/MS to be upgraded?
GC Serial # US00025670 -
GC Serial # CN10244001 -

Thanks.

From: Erskine, Warren (DPH)
Sent: Wednesday, June 09, 2010 9:51 AM
To: Hannon, Bruce (DPH)
Cc: Nassif, Julianne (DPH); Piro, Peter (DPH); Normand, Michael (DPH)
Subject: RE: New Computers

Hi Bruce,

Are the PCs going to be on the DPH network? Some systems are not.

Well they be used for anything other than running the equipment?

Let's get together and make a list of all the PCs, where they are going, and what they need to do.

We can get together this afternoon or Thursday (not 10 to 11) of this week, or Monday of next week.

I would like Mike Normand to be there as well.

Thanks,

Warren

Warren Erskine
Systems Engineer
EHS-DPH IT Services
(617) 983-6687

From: Hannon, Bruce (DPH)
Sent: Wednesday, June 09, 2010 9:42 AM
To: Erskine, Warren (DPH)
Cc: Nassif, Julianne (DPH); Piro, Peter (DPH)
Subject: New Computers

Hi Warren,

The new computers that were ordered to upgrade our instruments have arrived (there currently locked up in the stockroom). I'm not sure what the next step should be. Do you want to format them with all of our internal software and settings before or after the instrument software has been loaded? There are two systems that we'd like to get up and running ASAP. One of the computers is for a GC/MS in the drug lab. We have a service engineer in on 6/14 and I'd like for that computer to be ready for the engineer to install the upgraded software on that date. Is this possible? The other computer is for a GC that is currently not hooked up to a computer (Pete do we have the software for this GC?). I'd like to get this GC up and running to help increase the drug lab turn around time.

Please let me know your thoughts and let me know if you have any questions.

Thanks,
Bruce
X6654